**AOS – Response to Abnormal Observations**

This is a simple illustration of how AOS was used at a zoo that keeps a large, walk through aviary.

Sally and Tom are responsible for recording daily AOS observations for this aviary. Through the implementation of AOS methodology, one of the recordable observations is the fluffing of feathers, which can be a sign of illness. Through evaluation of this data, the animal care team has determined that it is within normal limits to note 4 or fewer birds displaying fluffed feathers. When this limit is exceeded, Tom or Sally should notify the curator, who will consult the facility's veterinarian. This pre-planned response of contacting the curator and consulting the veterinarian when baseline values are exceeded may lead to a more rapid investigation of an infectious disease.